



*City of Tempe 2007 Community
Attitude Survey*

**Appendix B:
Open-Ended Comments**

Submitted to
*The City of
Tempe, Arizona*

by

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Institute

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Overview

At the end of the survey, respondents were given the option of providing written comments in response to the question “what do you think are the most important issues facing the City of Tempe.” While the results in this Appendix are not statistically valid, they provide useful insights for interpreting the reasons residents think various issues are important.

The results were recorded verbatim, so spelling and grammatical errors have not been corrected. The approximate number of comments about various issues is listed below.

More than 100 comments

- Public Safety
- Growth

51-100 comments

- Neighborhoods
- Traffic flow/traffic management

25-50 comments

- Public Transportation
- Rental Housing
- Traffic enforcement

Fewer than 25 comments

- Affordable Housing
- Alleys
- Appearance
- Bike Paths
- Buses
- Diversity
- Parking
- Parks
- Private Property Maintenance
- Recycling
- Schools
- Streets
- Taxes
- Trash

Q22. What do you feel are the most important issues facing the City of Tempe?

- I assume that the city will assume dissatisfied means I don't think they are doing enough. In many cases my dissatisfaction may be caused by the city doing more than it should, overstepping its responsibility and authority.
- The height of proposed new buildings in downtown Tempe should consider airplane safety first.
- I think the city's vertical growth downtown is attracting too much big business for Tempe. This is supposed to be a family town, not corporate America.
- Many of the recreation facilities need serious updating, especially Kiwanis Park. The restrooms are horrible.
- Safety on the streets, gangs, etc. More emphasis on neighborhood enhancement.
- How to manage rapid growth.
- The architecture choices for the high rises and the new marketplace at Tempe Town Lake leave a lot to be desired. No originality or architectural diversity. Also, when I say public safety should be emphasized I don't mean creating new laws like "no sidewalk sitting", but maybe local law enforcement could enforce existing laws (loitering?). These new laws strip us all of our freedoms. Thank you for taking a survey.
- Crime-auto theft, burglary, rape. Rental housing-parties.
- Tempe used to be a little more...bohemian. I believe its imperative, even through our growth, to remain somewhat still that way. You have a ton of artists, musicians, poets, etc. living on the "fringes" that the city should tap into, even informally. You should email me, I have tons of ideas. Peace. tom@broyalty.com
- Shorter wait time between buses/more buses. Set a standard for solar usage.
- Clean up corrupt city attorney's office.
- ASU growth and traffic. Law enforcement of underage drinking at ASU.
- Too much is done to attract young and college age. There is no shopping downtown for older people.
- Illegal immigrants. More police for protection, honest police.
- Transportation and upkeep of parks.
- Police, fire, paramedics.
- Excessive road speed. Neighborhood cleanliness.

- Police need to form a fugitive apprehension unit and arrest felony warrants. Ten percent of the population (i.e. felons) commit 90% of the crimes.
- Neighborhood safety; maintaining quality of life in Tempe; keeping Wal-Mart out of the rural and southern community. Real important.
- Removal of all illegal aliens. Bus service to run more often and cover the entire city.
- Parking at ASU. Parking at downtown Mill. The cost at the meters is too high.
- Airport noise and traffic. Too many empty buses at off hours.
- Construction annoyances to the possibility that the light rail will create more problems. Trash in alleyways-yuck.
- Crime prevention and control, increase patrols. Clean up the degenerating properties.
- We are getting too dense. Downtown has run out all the mom and pop businesses.
- Better bus service for senior citizens. Maybe I should say better and more affordable transportation.
- Bring Orbit buses to South Tempe. Make safety a priority.
- Too much high market business/condo infrastructure taking away natural beauty of the lakes, parks and trees.
- More emphasis on making the whole city look good, not just downtown. Too much light pollution.
- Reduction of serious crime like murder, rape, and drugs. Bike paths-gravel in places where it ends and you have to use the sidewalk. Sidewalks are not bike paths. Where bike paths just end at construction.
- City council ethics. Hiring competent city manager and HR director.
- Decline of residential properties due to many becoming rentals. Community centers for neighborhoods.
- Home rentals to students. Exterior home maintenance on rental properties.
- Graffiti, lighting in parks at night, speed humps in neighborhoods or caution signs in neighborhoods, for example a sign that says “Children at play” or something.
- There are so many. I don’t know where to begin. Because I live in a gated complex, I feel safe, but once I am out of those gates, I sometimes am afraid. I see homeless people constantly walking by my complex, sometimes even approaching my vehicle for money. How about building more shelters? It helps keep the homeless safe and the citizens of Tempe safe.
- Property taxes, sales taxes and city fees are too high. Free healthcare for life is ridiculous. Many Tempe citizens can’t afford healthcare, yet city of Tempe employees think they deserve free healthcare for life.

- How to balance feeling of a community against growth. I personally would like to see no growth but know that is impractical.
- Smart growth. Traffic congestion.
- Cleanliness of neighborhoods.
- Public safety enforcement. Limit overgrowth and concentrate on maintaining and upgrading existing entities.
- Need more recycling bins.
- Paying attention to ordinary people in our neighborhoods. Our neighborhood has been ignored on several issues affecting us.
- Many trucks travel our road a lot. They are not supposed to, but they do.
- Growth and safety.
- Enforce existing laws. Stop concentrated (vertical) growth.
- I don't like the water.
- I would love to go downtown. Problem is parking and we have to pay money to do it. That is what keeps my money out of the downtown area.
- Lack of police traffic enforcement. Loss of major events to Glendale. Mass construction, difficulty to drive around Tempe.
- No more rentals. New building must be owner occupied or retail/professional/commercial.
- Public safety and affordable housing.
- Owner occupancy in neighborhood homes. Reducing crime.
- Managing growth.
- Safety in various areas. Every bus stop should have to pull over for traffic to pass.
- Maintaining safety for highly diversified population. Defining and acting upon quality growth.
- Overall, Tempe is a great city. Three complaints-barking dogs, congestion, and traffic noise.
- Rise in violent crime. Doing road repairs then tearing up the street for new pipes or the light rail, which wastes money.
- I am concerned with the way police officers are responding to domestic violence calls. Spanish speaking victims needs.
- Providing turnouts for city bus service. Control speed on streets.
- Police protection, overall safety.

- Traffic bottlenecks, especially on freeways.
- Light rail construction and dirty private lots.
- New affordable single family housing for our young adults and families.
- The destroying of historic neighborhoods. It seems careless to have more than one speed limit on the streets. Watching traffic is a job let alone speed changes. Make speed limit on all main streets 40 and neighborhoods 30.
- Focusing on overall appearance, including what people can and cannot do on their properties, walls, along streets and upkeep of the landscape. Should require yards to be landscaped. The lights in the neighborhoods that go off are dangerous and often don't come on. Makes for very dark streets and they come on after the fact. The old lights that come on at dusk and stay on should be used.
- Illegal immigration and taxes.
- Public safety, traffic and keeping the city clean.
- Don't let downtown Tempe become a wholly owned subsidiary of ASU.
- Traffic enforcement in neighborhood areas (speeding). Paying attention to central and south Tempe.
- Quality of schools must improve (public schools). Provide a conducive environment for business to keep our community economically healthy (growth planning).
- Rapid growth.
- Keeping a strong rate of economic growth and increasing the quality of higher income residences in the downtown/waterfront area. But also keep the appearance of the city (alleys, Mill Ave., etc.) top notch.
- Crime, do not feel safe in my neighborhood. Traffic enforcement; never see police stopping speeders, red light runners, dangerous driving, etc.
- Traffic control.
- The big dumpsters attract flies very badly. It should be collected more frequently.
- Enforce the existing illegal immigration laws.
- Too much street construction going on. Cleaning up bad neighborhoods (trash and rubbish).
- Safety. Alley clean up, mostly due to some people not keeping up.
- Increase of high cost housing will negatively impact Tempe schools' enrollment. Continuing high level of community services while needing to meet increased costs.
- Appearance of Mill Ave. south of Brooklyn is terrible. Downtown is full of high rise projects with only a few one lane streets.

- Crime. Drugs and robberies/burglaries. Two on our street in the past year.
- Growth and real estate taxes.
- Safety, drugs and gangs.
- Not losing the sense of community with the growth spurt of big business and mega box stores.
- Police and immigration enforcement.
- Affordable housing and bonds to pay for services.
- Downtown overdevelopment.
- Losing the feel of Tempe by building too many high rise condos/hotels. Do not want Wal-Mart at Rural/Southern, it's a busy intersection without it already.
- I'm concerned about reduction of neighborhood quality due to high density development in single family home neighborhoods.
- Enforcing and improving rental single family resident codes. Parking on neighborhood streets.
- More police coming through streets patrolling. Stop building hotels in flight path.
- Keeping taxes, water bills and other billing services at a normal rate of increase. Getting Tempe to be known as more than a college town.
- Overdevelopment of high rise condos in downtown area.
- Safety of our residents, children especially. Traffic safety, there are significant ways to improve by removing bushes in common areas.
- Economic development and tourism. City leaders need to step it up to Scottsdale's pace.
- Parking availability (understandable, free and abundance) in downtown area. Development of river area.
- Escalating safety issues, i.e. auto thefts, home burglaries. Public transportation.
- Property crime, alley clean up.
- Crime and safety. I have a high respect for the Temple Police Department and appreciate these heroes.
- Too many, expensive high rise condos/apartments. Destruction of neighborhoods around ASU and downtown. Don't close any small streets. Safety.
- I am concerned about personal safety. I walk for exercise and the increase in personal attacks bothers me greatly.
- The socioeconomic gaps and redistricting the schools.

- The challenge of growing as a city, but keeping that unique college town feel. I love this city.
- Beef up police patrols. Tired of property crime.
- Growth and keeping up with growth of ASU and how they treat Tempe citizens.
- From what I read in the newspaper, I would say safety around downtown Tempe and ASU, especially female students.
- Unbridled growth of downtown Tempe. Bus routes.
- The cost of living here. It is difficult to understand where all of the money goes.
- Thank you all for making this a great, active, always innovating city to live in. More skate parks for our teens.
- Police services for people to feel safe living here.
- Public safety and public transportation.
- At the community center, better supervision after school. Outdoor supervision on playground area.
- Projected growth that is an environmental threat to prosperity and sustainability in the desert.
- Residential homes are being sold for rentals being rented to college students who don't care about appearance. Loud parties being held at rental homes. More than five cars being parked on city streets. They know city codes and park their cars in the evening.
- How to cope with needs of older people. I am over 90. Need more police due to red light runners and jay walkers.
- Traffic in downtown Tempe and too many high rises.
- Too much development. Tempe used to be a wonderful place to live, now it is all for the developers and businesses. It is terrible. We are sacrificing our heritage to the rape and ruin mentality.
- More on kid safety around schools and in neighborhoods.
- Tear down ugly and embarrassing billboards and signs at Tempe Market Place. It looks like Apache Junction.
- Traffic laws. I ride a bicycle every day to work and I see numerous traffic violations and a lot of homeless people.
- Encourage small business, public safety and public transportation.
- Downtown Tempe makeover. It has lost the old small town feel. All of the mom and pop shops are gone.

- How to deal with the land use and development given 100% build. Cut excessive property taxes.
- Police competency and efficiency. Tempe is a good place to get robbed.
- Traffic issues due to population growth.
- Growth and property taxes.
- With dignity, dealing with the homeless. Lack of free parking in or near downtown.
- Our current neighborhood access restrictions are completely disappointing. Our school buses weren't notified in advance and haven't been able to change routes thus causing serious problems for on time arrival. This all seems to be happening for the satisfaction of a handful of residents. The additional fuel costs to go to College Ave. are environmentally irresponsible. Most concerning is the increased congestion on College. I thought the city was trying to reduce the congestion, not create a bigger problem.
- Residential crime. Preventing the creation of miniature pockets of poverty/gangs, etc.
- Getting my neighborhood streets resurfaced ASAP. Keeping up with street lighting when they burn out in the hood.
- Being a college town, we have a lot of homes being rented to students who do not keep the premises up to standard. Often more than three live in them.
- Controlling growth in and around downtown and Tempe Lake.
- I feel that the bus transportation system is ineffective and a waste of money.
- Overcrowding (students/traffic) and public safety.
- Traffic. Ridiculous that the previous Mayor voted down expanding the GO. Causes more traffic and pollution by not expanding.
- Congestion (traffic) due to condos in downtown and ASU. City is letting developers control growth.
- Growth and public safety.
- Safety and roads.
- Provide infrastructure for the needs of a growing city. Give us the government that we are paying for.
- Are recycles really being recycled or stock piled? Resource efficiency (water sources, electrical vs. solar power options, etc.).
- The attack of the condos and ASU.
- Support Christian churches, use them also.

- I would really like to see more recycling at apartment buildings because they never have any even if you request them. As a student who rides their bike, I would like to see better bike paths and friendly roads.
- Traffic congestion and related accidents.
- Need more neighborhood police patrols on street and alleys. Neighborhood programs for families to meet. Helps families feel safe.
- I have guessed at the answers to emphasizing services since it is not clear what it means. Improving these services? Providing greater distribution or publicity about services?
- Recycling of glass, plastic, and metal. We only have paper now. Discipline problems of children in schools and stop drop-outs.
- Public safety. Transportation in the city because we are growing so much and fast. Thank you.
- Council decisions to promote high density without adequate infrastructure such as parking, traffic congestion, etc. Lack of foresight in hiring addition non-sworn civilians for enforcement. Failure to protect historical buildings.
- Immigration.
- Water and power.
- Don't like new parking meters downtown or only one lane on Mill.
- Traffic congestion on city streets, especially Mill Ave. in downtown. Development along Tempe Town Lake, including abandoned flour mill on Mill Ave.
- Water waste (lawns, artificial lakes).
- Growth, keeping up with growth of ASU and surrounding neighborhoods.
- The traffic that will come as a result of all the building.
- Planning and zoning. Not strict enough with residential housing issues. Parks and recreation.
- Public safety (crime prevention). Transportation (minimizing congestion).
- Uncontrolled, high density growth both downtown and infill of dense housing. Displacement of local owned businesses by national chain stores.
- Rising costs and taxes.
- Downtown growth, can we handle the infrastructure?
- No affordable housing.
- Water use.
- Keeping up property and making the neighborhoods clean, safe and user friendly.

- To remodel Hayden Mills.
- This is not most important. Set up a better system of bill pay e-billing with banks (Wells Fargo).
- Safety and direction for the diversity program. Tempe is starting to remind me of Glendale circa 80's.
- Business services. Businesses don't want to move to Tempe because you are hard to deal with.
- Students (or rentals) are destroying our neighborhood, resulting in poor property maintenance and excessive street parking.
- Public safety. City street lighting.
- Growth and keeping long time personalities of city. Don't let Tempe get like all cookie cutter cities.
- Lack of affordable housing for working poor. Overemphasis on illegal immigration threats.
- Keeping expenditures within budget. Keeping services and taxes within seniors' limited budgets.
- University growth. Conservation, environmental issues.
- Too many rental properties, specifically those rented by ASU students. Projected growth of ASU will cause traffic and housing problems.
- Quality of life, too much noise from special events in downtown. Create laws for cat owners, there are too many. Not enough roads to handle downtown buildings.
- Public safety. Don't send newsletter with water bill. Don't waste money with TV channel 11. You could do one hour on channel 8, Tempe Hour Daily.
- Crime, appearance of our neighborhoods, too much concrete development. No more malls. Tempe Marketplace from the freeway is an eyesore.
- City leaders who will act and do something about all the illegal border crossers. It is not just a federal problem. Enforce the laws. That includes judges also.
- City tax and downtown.
- Traffic and public safety.
- Aging neighborhoods are looking shabby, many rentals. This is a good place to live. What are the incentives to attract owner occupied homes?
- The codes regarding small business/store signage is over the top and ridiculous. On private property stores should be given more opportunities to advertise through sandwich signs and other means as long as they look professional.

- Don't overbuild downtown. Traffic, especially downtown.
- Rising costs affecting rise in taxes. More emphasis on basic services instead of nonessentials.
- Students renting homes in the city and litter in the streets on the weekend with empty cups and bottles for days. Hold landlords liable when complaints are received.
- Crime is way up. Overcrowding. Building too much and traffic is awful.
- Make Mill Avenue into a truly independent diverse affordable place so as to attract the businesses and customers that will change its current atmosphere. Plant more trees. We like Tempe, but it is ugly in so many places. Why is there no covered parking at Tempe Marketplace or anywhere else? Also parks need more regular maintenance. Sandy areas are always littered every time we visit. I love Tempe's recreation classes, thank you.
- I would like to see stricter enforcement of the traffic laws, i.e. speeding, running red lights. The signs for no turn on red at the streets coming off Rte. 60 need to be placed better or bigger. Also, school zones should have signals that flash over the traffic lanes and not at the curbs. Thanks. I do love living here.
- Growth.
- Crime and traffic control.
- Safer bike lanes, protected bike lanes. More upscale businesses. Secure park and ride lots.
- Transportation and traffic congestion.
- Tempe was at its best when Mill Ave. flourished. The loss of Changing Hands and other small businesses is sad. When you're done with development this won't be my town anymore.
- Growth of downtown is too rapid. Example, ASU size and lakefront buildings. Need better enforcement of illegal immigration.
- Throughout the city, the alleys are in bad need of clean up, suggest paving them.
- Traffic and enforcement of maintenance of private property.
- Rundown rental properties, too many renters in single family houses. Thanks for neighborhood shuttle buses. I now go to downtown Tempe again.
- Safety.
- Our police and fire departments are in order, but our leadership lacks in making decisions that represent the core of our city.
- Too many rental houses.
- Schools.

- How the city deals with business theft. As a small business owner in Tempe, I was stunned to find out how bad the theft department in the city police was run.

Back in December of 2005, we had a truck stolen with over \$130,000 of equipment; it took the police over three hours, THREE hours on a Sunday at the police department to get them to do anything. By the time I had one to help me out they treated it as a car theft and that is it. They found the truck about three hours later (what would have happened if they put the word out right away, maybe they could have caught them in the act.). But it gets worse. They closed the case and didn't tell us. And during the next week we had proof that a neighbor's house had some of our equipment and was trying to sell it. The police didn't care because the case was closed because they found a truck worth maybe \$25,000, and didn't care about the \$130,000 that was inside the truck. It took about another week until I got a call back. That is another thing, you can not get a hold of the person that is dealing with your case. When I did get a call back, they said the case was closed and that was it, they didn't care about the equipment. So please tell me this, why are we paying taxes for a police department that does not want to do its job?

I own a small business down on 1st Street where the buses are parked. During the night time when they line up the street, they all leave their lights on and you can not see driving down the street late at night. A few times you almost had bus drivers getting hit because the headlights of all those sitting buses on the street blind us from seeing who is walking across the street. This is very dangerous and an unsafe practice of the city.

I live in an area with an alley, we don't have enough garbage bins, and the ones we do, one has no cover and the other is starting to break off. Trash collectors should take note of this, so the city can help reduce the flies and other things growing in them. Also the bulk pickup drives once in a while hit the fences and damage them during pickup.

- Too much emphasis on North Tempe, South Tempeans pay taxes too and should get equal treatment, i.e. WiFi in South Tempe doesn't work as well. Needs more attention, infrastructure.
- I see too many yards that are awful looking and I believe landlords are to blame. This is why the city seems unattractive to me.
- Absorbing so many condos. Improved dog parks.
- Environmental responsibility (recycling, green issues). Good quality progressive city planning.
- East and west bound rush hour traffic needs improvement. Both on Tempe streets as well as on ADOT's freeways.
- The decaying of the suburban neighborhoods (property values). Lack of police presence in suburban neighborhoods which increases crime.
- No more high rise condos, or at least stricter height limitations. Inadequate protection for historic preservation of Tempe neighborhoods and buildings.

- Rental housing issues, mass transportation (light rail completion).
- Amount of attention to the north (i.e. transportation) vs. the south. Also, the north gets a new shopping center. The south gets two more Wal-Marts.
- Keeping its small town feel while eliminating the criminal element.
- I hate all the road construction for light rail. Cleaning up property, older and rundown, both private and business.
- Rental houses degrading neighborhoods. Traffic in downtown. Too much congestion downtown. Would be nice to have some neighborhood patrols in the daytime. Thanks.
- You wanted a lake. Everything is always closed at the lake on weekends all summer, when it is nice to be in the water. Finish what you start, bike paths around lake. Need paved paths.
- Please do not turn our police into immigration officers. Foster community with diversity and eliminate prejudice.
- Neighborhoods and appearance of the city.
- Coexistence (next door neighbors) of haves and have nots. Lack of HOAs causing too financially diverse neighborhoods. Also different ideas how to maintain a house and yard.
- What can we do about the amount of crime and the huge amount of homeless men and women?
- I feel ASU has too much influence on this city. It seems to own a tremendous interest in Tempe and that makes it hard to live here without it affecting you.
- Rental property, alley trash, cars parked on street, and personal safety.
- Downtown diversity, how to maintain quality. Affordable housing, who will be able to live in Tempe?
- The care and appearance of rental homes. Begin to offer more events at Kiwanis Park rather than Tempe Bird Park, i.e. Ballet Under the Stars.
- Crime prevention and overall safety of residents. I would like to see more strategically placed cameras, i.e. on ASU campus and in high traffic malls, etc. to deter crime and/or solve crimes.
- Public safety, lets keep the trash out.
- Illegal aliens in work places.
- Parking for city services is not clear for occasional visitors. Remove 24 hour requirement for school zones speed reduction.
- I think every move or choice in Tempe is critical. With our landlocked status our future could head in either direction based on just a few good or bad decisions.

- Overbuilding. Too many empty small office strip malls, why build?
- Gangs and neighborhood revitalization.
- Safety, transportation and image.
- Public safety and street condition.
- Parking in residential areas becoming a nightmare.
- Quality of education.
- Concern over congestion in downtown and planning/zoning. Is there any rapid transit/public transit plan for South Tempe? Would be nice to access downtown Tempe without driving. Thank you.
- Honesty.
- Handling ASU traffic and air traffic from sky harbor. Putting a light rail extension rural should be considered a very bad idea.
- Neglected rental properties are a disgrace to our city.
- Neighborhood degradation from apathetic renters. Majority are students. Traffic law enforcement. Speed laws about 10% complied with.
- Yes, to orbit along College Ave.
- Need recycling.
- Kids with vandalism on cars and neighborhoods.
- I know its not an easy one, but we should get rid of all alleys. They breed crime. People who have them should split property lines with neighbors and if the city can't pay for new walls, then maybe a tax credit would have an impact.
- Cooperation with surrounding cities. Aging of the neighborhoods and city.
- Prompt removal of graffiti and eyesore homemade commercial signs that are put up at major intersections is greatly appreciated. Continued high profile of police presence in all areas of the city.
- I am opposed to the mall. It will never be used efficiently. Businesses go broke while streets are torn up.
- Safety of citizens from criminals. Traffic, the amount of it.
- Traffic enforcement, especially speeding and red lights. Condition of landscaping and fences along major streets. Enforcement of private property maintenance.
- The light rail construction makes it very difficult for me and my roommate to get around when driving. Also, Tempe only has one public indoor swimming pool with very limited hours.

- Maintain public safety. Manage growth in a landlocked city.
- The city is becoming a large college town and homeowners are speculating and renting or selling to students who are not maintaining the property.
- Public safety and taxes.
- Transportation and public safety.
- City buses should have room to park and pick up passengers, off the traffic lanes.
- The lack of obvious advertising to residents of things to do and where to go. Also, the lack of lighting at night in the neighborhoods next to Guadalupe.
- Limiting number of people in single family dwelling. Keeping neighborhoods clean and in code.
- Influx of Hispanic individuals (legal and illegal). Keep up the good work. Thanks.
- Reduce waste of water (education plus price policy for water).
- Growth, quit competing. Focus on local residents.
- The crime rate. The appearance of our city.
- We need to clean up the property crime issue west of Mill Ave., North of the University. Stop the focus on tickets at the dog park.
- Appearance of neighborhoods. Neighborhood Enhancement Program not enforced, multiple complaints about neighbor's house with trash on front porch. Citations and/or notices are not followed up. Problem and appearance continue. Alley appearance need to be improved that run behind homes.
- Growth and affordable housing.
- Bulk trash pickup. They say they pickup on last Monday. They frequently get to my street on Thursday. Trash piles up and is out for 8 or 9 days.
- Transportation and tax base.
- Revitalization of areas/neighborhoods that are older and run down. Loss of ASU schools to Phoenix and any impact on city revenue that may be caused by this move.
- Increasing the availability of affordable housing (and decreasing incentives for builders to develop high rise condos). Facilitating the use of alternative transportation by improving bus service and adding more bike lanes, particularly on the main roads in Tempe.
- Keeping up with the growth. Rental properties in older neighborhoods.
- Too many empty business properties. New business growth. More focus on all of Tempe, we're bigger than downtown and ASU.
- Be more small business friendly. Take care of the illegal aliens and don't confuse illegal aliens with diversity.

- Public transportation and city services.
- Rental properties (number of people living in rentals and parties). Personal upkeep of homes exterior.
- No more high rises. Useable citywide WiFi.
- Transportation, safety and illegals. Enforce our laws regardless of status.
- Enforcement of codes.
- Plan for growth and public safety.
- 35 MPH school zones. Signs on side, no, paint speed limits on street. Cox Co tore up some sidewalks, when replaced concrete was (is) white and looks hideous.
- Stop wasting our tax money on this diversity issue. It promotes racism, not prevents it. Keep working on community safety and awareness, as surrounding cities effect our safety as well. Tempe PD is outstanding.
- Economic development. Managing vertical growth.
- Hatred and prejudice of Mexicans and Muslims.
- I'm very sorry to see so many of our historical buildings disappearing.
- Keep up the good work.
- Growth.
- Put sidewalks up in old neighborhoods that don't have any.
- Noise. A feeling of community.
- The city's elected officials should quit bowing down to big developers, especially in the downtown area. ASU must be stopped from taking over so much of the city.
- Safety. Maintain and sweep bike paths. Maintaining businesses in various malls.
- Keeping out crime. Law enforcement, speeding, tailgating, and red light running.
- Traffic.
- Overgrowth. Too much massive scale building in and around downtown, i.e. ASU.
- The traffic backup in some areas, especially industrial. All of the construction, especially light rail and at ASU.
- Leadership and taxes.
- Getting too commercial and upscale. Not having enough opportunities for families to utilize and enjoy downtown area.
- Code enforcement. Safety.
- Controlling costs of services paid for by citizens.

- Parks for our kids to play, but not having to share those parks with teenagers whose parents drop them off and utilize the Tempe Town Lake Splash Pad as a free babysitter. You have got a big problem there.
- Safety. Appearance.
- Over growth.
- Bad attitudes towards business.
- Safety including traffic. Taxes.
- Traffic control. “Yield to ramp traffic” and “no right on red” signs don’t work.
- Keeping up with growth while still maintaining all the great things about our neighborhoods, community feel, safety, etc. We need to improve our recycling program. Work on a cleaner environment. Keep up with modern technology. Be greener.
- The Wal-Mart going in at the SEC rural and southern. It will depreciate the land value and bring in undesirable people.
- Too much growth.
- Possible loss of open space, Shalimar Golf Course, Rolling Hills, parks.
- Public safety.
- Would love to have closer dog and skate parks.
- Maintain small town neighborhood feel. Stop building multi-story condos.
- Keeping Tempe a nice place to live with the competition of urban sprawl.
- Noise pollution, thumping car stereos, and Guadalupe parties.
- The quality of neighborhoods near campus due to too many rentals.
- Illegal immigration-need to follow laws. Diversity is a buzz word for politicians.
- Excessive growth with strip malls and vacant business buildings.
- Finishing all these projects.
- Traffic. You are not doing enough to stop and calm traffic. We need safer streets for bikers and walkers.
- Quality schools, safety and crime, and quality parks.
- ASU growth. 90,000 students? What?
- Planting native vegetation and de-emphasizing concrete.
- Growth of industry. City services.
- Pay attention to residents in neighborhoods, not just Mill Avenue. Expand orbit for convenience of more neighborhoods.

- ASU student safety.
- Student rentals and their loud parties. Residential neighborhoods going downhill.
- Over population. Too many apartments and condominiums.
- How they handle growth, both business and residential.
- Landlocked, need green space. Including University as a partner.
- Neighborhood enhancement department is totally ineffective. Existing ordinance not enforced. Rules following citizens leaving for Scottsdale, where they enforce the ordinance. Professional police and fire department continue.
- Limit downtown high rise development. Neighborhood appearance and safety. Underground all utilities.
- Safety. Transportation (orbit shuttle is great).
- Drug dealing in Arredondo Park. School parking lot. Water quality.
- I certainly would like to drink my tap water again, but it tastes bad.
- Taxes. Why does ASU control everything?
- Dying strip centers/Black Corners. Rental property restrictions that avoid deterioration.
- Downtown development, high rise buildings are destroying the old town feeling of Tempe and the view of the mountains.
- Traffic control and growth.
- Maintaining its status as a safe, family-oriented city. Improving safe and easily accessible public transportation. Growing the city's economy while making it a small business friendly place.
- Landlords not taking responsibility of keeping their rentals, both the houses and grounds in clean and well kept condition. My property should not be degraded because of bad landlords. City trees are not watered enough at all.
- Robbery and burglary. Not enough police patrol in the area.
- Traffic, too much, too fast. Streets need resurfacing, not micro-seal.
- Transportation. Overgrowth blocking view for cars.
- Affordable housing. Population density in some areas is getting high.
- Focus on neighborhood lighting. Streets get very dark at night.
- Property crime. Traffic.
- Maintaining/improving value of our homes in our neighborhoods. No tolerance to acts of violence, destructive acts and criminal activity.

- Controlling blight and enforcing city property maintenance codes. Also, ensuring continued growth of new developments will not lead to traffic and services nightmares.
- Don't play the game of not raising taxes when using rising property valuation to raise taxes. Public transportation. What is the cost per rider?
- Too much high density housing in the future. Public safety.
- Intercity transportation is appalling. I have great hopes for the new rail system.
- Crime, don't feel quite as safe (my stolen car was never found). Traffic, people don't obey laws (red lights, left turn people get in lane way ahead of time instead of waiting). So many accidents.
- Housing. Keep Wal-Mart from moving into southern/rural location.
- Resource management. Conservation of water, recycling, maintenance of green areas (parks), and reduction of energy consumption.
- Groups of college students living and partying in single family neighborhoods, creating noise, trash and parking issues. Balancing historic preservation and new high rise development.
- Please remember the city doesn't end at Southern Avenue. Southern Tempe needs attention.
- Crime is way too high.
- Traffic safety. Neighborhood safety. Adequate employment and salaries.
- Gaps in bicycle/pedestrian routes, unequal distribution of orbit routes. They should serve all neighborhoods, not a select few. This leaves out some populations.
- There needs to be more lighting and police patrols in North Tempe greenbelt path. The city currently does not provide recycling for town homes or apartments.
- Downtown/lakefront development. Education.
- Downtown is beautiful, spend money in South Tempe. I am a 26 year Tempe realtor.
- Enforcement of laws requiring auto insurance, i.e. financial responsibility.
- Discipline in schools, and traffic flow.
- Excessive growth. Public transit management.
- Public education. Public safety.
- Public transport. Densification.
- Neighborhood upkeep, maintenance and appearance. Cost of housing.
- Response times, crime control, graffiti, etc. Landlocked, revenue.
- Construction, street closures, over building (commercial and residential).

- Keeping the city clean and organized. Both on the residential end and public.
- Cockroach abatement (control). Property crimes.
- Attracting quality employers to the city. Managing growth.
- Drugs in my St Ann apartment. Very dirty alleys. Very harmful for little kids that live here.
- Positive regional relationships with other nearby cities. Traffic congestion in downtown Tempe Mill and University area.
- Affordable housing to rent or own. The impact of the thousands soon to move into condos. Traffic and safety.
- Growth, high buildings, and condos, all which cause traffic and water problems. Seems there's lack of concern for these issues.
- Informing us of alternate traffic routes during special events.
- Rental properties. Parking in front lawns. Beer bottles thrown in our yard. Overgrown grass/weeds or dirt-only yards. RVs in driveways.
- Suppress crime in the area, particularly auto thefts and burglaries. Improve bus service. Buses are getting old on some routes.
- Landscape conditions along streets and sidewalks. More police presence in neighborhoods; patrols.
- Traffic and cleanliness of our neighborhoods.
- The only complaint I have is that some of the landscapes along the streets can obstruct view of oncoming traffic. Thank you for making this a great place to live.
- I would like to see more city programs for young children 0-24 months.
- Downtown parking is horrible, loss of spaces is serious. I don't like the tendency of a big city feel, instead of a small city.
- Cleaning up dirty or rundown areas such as Apache Blvd. It is filthy and an eyesore and unsafe.
- Overcrowding, forcing out mom and pop business giving away tax revenue to developers.
- I love downtown Tempe. I just wish it was a little cleaner. Sometimes it seems trashy.
- Managing high density growth. Crime. Aging neighborhoods.
- I think the addition of speed bumps was a serious misstep in certain areas. I also think the city should do more to promote the amazing opportunities at the city centers.
- Diversity, too discriminate. Transportation-public and environment. Expansion-function and preservation. Law enforcement is corrupt.

- Rentals allowed to be run down and uncared for. Why can't inspectors drive the streets and enforce lawn care? Rentals and some owners don't care.
- City employees leaking out information to their families or special friends. Rental property is not properly taken care of (slum lords).
- ASU and student housing taking over the neighborhoods. Number of rentals contained in Tempe and the rising of city taxes without any more benefits.
- First and foremost, truth, honesty, and respectfulness to all.
- Parks. Town Lake (too sterile).
- Preservation of neighborhoods. The growing University and increased population.
- Cutting back on the Blue Bus service (Orbit). It goes by my house 128 times a day, 7 days a week. That is too much.
- Balance new development with older developed neighborhoods with the same resources and money.
- The alley next to my home is being used for a commercial dump.
- Garbage cans in alleys. Some have no top lids and garbage is often on the ground.
- Revenue-if we are land locked it is a challenge to find new land for taxes. Crime-everyone's issue. Having lived in Phoenix for 30 years, it has been a joy living here.
- Gang control. Shelters for homeless.
- Require address numbers to be posted on all business buildings.
- Fast growth of city. Keeping neighborhoods safe.
- We need our alleys paved. Dust is awful. Where are all the promised bus pullouts?
- Maintenance of older neighborhoods in central and north Tempe. Quality of education.
- Keeping qualified citizens actively interested in promoting the community.
- Maple Ash neighborhood is becoming a rental ghetto. Any city initiatives to encourage ownership would be invaluable.
- The transportation is important, it takes too long waiting for the bus. Also, we need less expensive public parking, not condos.
- More emphasis on Block Watch Programs (crime prevention). Also, the police are not effective in enforcing the party noise ordinance. They send officers out, but do not shut down the parties (noise). The group home on our circle has had police responding on several occasions and this has a negative impact.
- More circular buses and crack down on residents that do not take care of their home and yard.

- Crime-theft of autos and equipment in neighborhoods.
- Safety, would like to feel safe walking at night. Property maintenance.
- The high cost of trash and sewer services. Safety in general including in homes and on the roads.
- Additional night patrols in neighborhoods. Parking/traffic east of ASU University Services Building.
- Overzealous use of nuisance and property enhancement ordinance.
- Pacing the growth of commercial development in the downtown area/Tempe Town Lake.
- Alien influx.
- City spends too much on image (i.e. downtown area) and not enough on quality of life for the year round citizens. Parks (Clark and Mitchell) are neglected. Light fixtures don't work and plumbing leaks go on for years. These parks are too far from downtown to get attention.
- We are landlocked. Lack of sales taxes. Population.
- We need more big companies or corporations to keep Tempe growing in prosperity and wealth.
- Traffic speeding and disregard of pedestrian right of way, especially Broadway and NE Clintock area. Always speeding.
- Graffiti. Commercial business landscaping. Roadside landscaping. Rental properties (code compliance and noise and parking).
- The decline of quality of life due to elected officials allowing too many high rises downtown.
- I think graffiti is a huge issue along certain streets. I think Tempe is overly politically correct with its diversity committees, etc. McClintock Pool has no shade. The graffiti line on your website is very responsive. They clean up messes so quickly.
- Light rail. Police substation.
- Crime. Illegal aliens.
- Healthy growth. Maintenance of neighborhoods.
- Affordable housing for the working poor. Urban density affecting traffic and parking.
- Downtown redevelopment. Mess downtown with light rail.
- Traffic and parking.
- Tempe is and has sold out to developers versus protecting the rights of residential home owners.

- I think Tempe needs a law for cat owners to keep their cats inside. The neighbors at my previous residence in Tempe had about 10 cats and they would defecate and spray all over my property daily.
- Crime. Neighborhoods with too many cars parked on the street and on yards.
- The single most important issue is to bring the police force to full strength.
- Downtown is looking shabby and it is not pleasant to be there in the evenings. I really dislike the style and architecture of the buildings on Tempe Town Lake. I think they are not in the same style as downtown Tempe. Too big a departure from the style of downtown. Also, in general I think the decisions made regarding zoning, i.e. styles of buildings are awful.
- Safety.
- Homelessness and affordable living.
- Crime and violence.
- Overly ambitious capital expense commitments. Public safety.
- I think the city should focus more on encouraging independent businesses, especially downtown where many independent stores and restaurants are being forced out.
- Police and fire receive far more resources than other city departments.
- I feel that Tempe is a great place to live, but could work on its appearance and reputation. We should try to make the city greener, both literally and figuratively. We should plant more trees and make our city streets look black and new.
- Gangs. Gang activity. Graffiti. Pan handling. Being accosted in shopping parking lots by strangers.
- Traffic.
- Traffic problems and feeling safe.
- High rise buildings in downtown. Loosing our charm as a small sophisticated community.
- Control of traffic throughout our city. Crime rate.
- Poor library service.
- Please clean up Curry. I'm tired of the roadwork, it needs to get done.
- Safety. Keeping the neighborhoods clean. No ASU students renting and making noise and destroying property. Keeping the graffiti off the walls.
- Planning and approving the high rise development to ensure a vibrant city. Traffic flow.

- I live in North Tempe and I feel you do nothing for our area. You treat us like second class citizens.
- I would like to see more residential area police presence.
- Lack of use of solar power. Makes no sense. Views of sidewalks blocked by walls/shrubs. Makes it impossible to see cyclists.
- Need to support the downtown district. Don't forget why we moved here in the first place.
- How to deal with all the traffic that is coming to downtown with all the condos. Safety for downtown.
- Expanding growth in the right way. Size, don't let us become high rise offices and condos.
- Controlling growth. I am dismayed by the high rises along Rio Salado.
- Public safety. After school programs for kids and teens.
- Growth. Maintaining and updating existing services.
- Public safety is huge, lots of college students from all over the US are coming here, and there's been an increase of neighborhood crime. Attracting new businesses to keep Tempe as a desirable place to live and play.
- Affordable housing for workers.
- Unruly students (noise during the nights). Students' sloppiness (area after parties).
- Deterioration of neighborhoods due to increase in rental residences.
- Graffiti (on Price Road between Broadway and Southern). Safety.
- One thing I'm very unhappy with is the look of the new Tempe Market Place from the 202. It looks like a carnival is going on. I've heard several people say the same thing.
- Lack of code enforcement in North Tempe (not 202). This portion of Tempe seems to have been forgotten.
- We need better bike paths. More programs encouraging community with bicycles.
- Lower taxes, cut spending.
- Illegal immigration.
- Mass transit and crime prevention.
- Security needs to be improved.
- Promoting density.
- Uncontrolled growth and development. Change in community from residential to high density multifamily.
- Maintaining the city's beauty, calm and tranquil.

- Crime, safety in all areas, not just a select few. Arizona Mills is crazy on Friday and Saturday.
- Quality of people moving into the neighborhood around Baseline/Hardy area is negative. Seems to be a lot more safety issues as well as a lot of theft in the stores.
- Redevelopment brings additional traffic but no effort is being made to ease congestion on city streets.
- Landlocked. Growth direction management.
- I am disappointed that the city did not keep up the pressure on Wal-Mart not to locate at Rural and Southern.
- Attracting business. Maintaining appearance of streets and property.
- Traffic violations/accidents. Drugs and underage drinking at ASU.
- Over flight safety and noise. Traffic.
- Downtown growth, especially with skyscrapers.
- Socioeconomic level is decreasing, i.e. more of it seems low income crime prone.
- Keeping alleys clean. Check alleys for gravel and grating. Check speeders in alley.
- The bastardization of downtown, selling out to big business, spoiling the historic uniqueness.
- After years, my dead end street (Lemon and Dorsy) still has no dead end sign.
- Light rail, traffic backups. ASU home rentals, bad neighbors, noisy and trashy. Property appearance.
- Transportation for public. Too much construction.
- Terrorism, gangs, serial rapists, no growth, and affordable housing.
- Excessive high rise development. Density and environmental issues, water, energy use.
- Parking and traffic flow within the downtown area where I live and work.
- Night safety, being able to feel safe walking dog at night, adequate lighting.
- Personal safety and the safety of law enforcement, and not enough of them.
- Commercial development.
- Deteriorating neighborhoods due to rental housing, deteriorating property conditions, party houses, graffiti, etc.
- Public safety. Water resources.
- North Tempe (68th Street) needs site wall improvement, like Rural Road. Canal Park needs work. Rolling Hills GC is run down.

- It should be more recognized, news, street signs, newspaper. People are wasting water.
- Vandalism of homes and yards. Too much street lighting. These are not at odds. Studies show reducing lights reduces crime.
- Public safety. Transportation.
- City officials ignore the voters, built Tempe Town Lake after voters said no. It's a disgrace to waste that much water when we live in a desert, just to put money in the city's bank account. Too many apartments and condos use too much water.
- Public safety on the borders of the city. Tempe's fire/paramedic stations are too far from the eastern border of the city.
- Traffic on freeways that run through Tempe.
- Concern about ASU growth with increased DUI and traffic. Do not visit downtown as often since went to one lane.
- Too much emphasis on diversity in Tempe. Areas near ASU are looking like ghettos.
- Expensive houses and not enough apartments.
- City inspectors should inspect only in response to a complaint.
- Tempe pays dearly for insurance rates as a result of non-resident auto accidents. Get the telegraph poles off the streets. Let's change these two. It is important to me and Tempe.
- Get rid of homeless in downtown. It ruins the visit to be hit up repeatedly by panhandlers.
- We need to revitalize the central neighborhoods, fix parks, reduce crime and leadership.
- Maintaining the historic and cultural diversity of the city against encroaching commercialism. Loss of historical landmarks for commercial gain. Save Montis La Casa Ureja, the Hayden Motel and Old Town Tempe.
- Future police service and appearance of the city.
- Bicycle friendly, need dedicated bike paths.
- Concerned about proposed Wal-Mart on Southern Ave.
- Bus transportation. Please post current schedules and work toward punctuality. Increase bus service on heavy days/routes. Ex: ASU homecoming service on Route 72 and others involved.
- Making Tempe an area where people want to come to, because they feel safe, the area is clean and there are plenty of activities to do.
- Safety including homeless and street people, wanderers and panhandlers.
- I live in an older neighborhood with a trashy house next door. We have a hard time getting help to get them to clean up their yard and filthy pool and to maintain the appearance of

their home. I grew up in Tempe and hate to see the neighborhoods deteriorate. Tempe is my home town.

- Crime.
- College kids renting in family neighborhoods and leaving trash through the neighborhood and having loud parties.
- College students and rentals in private residential neighborhoods. Parking cars on the streets. Parties are loud at night. City water is impossible to drink.
- Law enforcement and student protection around ASU.
- Density of growth. Traffic congestion.
- Public safety and crime. Growth vs. quality of life. Balance between attracting business and providing services for residents.
- Too many rentals. Neighborhoods changing to fewer families.
- Please create/expand dog park with a beach/lake (dogs swim). Example: build at Tempe Sports Complex (dog park), room to expand south.
- Coping with the impact of east valley expansion as it impacts Tempe traffic and services. Maintenance of age diversity as the population ages.
- Traffic flow and repair of streets so it doesn't take 30 minutes to go a few miles. Too confusing what speed limits are on streets. Not marked well and change quickly. Police should abide by traffic laws and set example. Don't like new radar.
- Public safety.
- Growth (land locked). Youth and education.
- Recreation activities.
- Transportation and public safety.
- Appearance of the city.
- Too many manholes.
- City growth.
- City street mediums.
- Public safety and affordable housing.
- Try to make it safer overall. Reduce crime rate no matter what the cost.
- Community services and streets.
- Regulating rental properties to ensure that well-established residential areas are still well-maintained and are not disrupted by irresponsible renters.

- Addressing traffic problems and promoting alternate ways of transportation within the city. North of Apache needs to be addressed as far as public safety is considered.
- Growth and availability of water.
- Police patrols, increasing these as the city grows.
- Growth, in terms of planning high-rise buildings. Maintain small town feeling.
- Anti-immigration bill is not good. Hispanic being profiled because of law in place.
- City is not heading anywhere.
- Safety, city is getting too crowded. It is not being controlled.
- Greater enforcement of local traffic laws.
- Public safety. Growth.
- Growth.
- Public safety.
- Safety.
- The city needs to focus on youth and the educational system/process and offer resources available to assist us.
- Standard of living. Additional housing. Water source.
- Railway, businesses being impacted.
- Security.
- Development of the Tempe shoreline. Maintenance of Tempe Town Lake.
- Better lighting.
- Growth of the university.
- Rental housing. Growth and management of it.
- Safety and property values.
- Road traffic.
- Environmental awareness. Public safety and safer biking trails.
- Lower age limits at parks and recreation centers for senior citizens.
- More public safety. Having school zones be better monitored.
- Transportation.
- Balancing the economic growth against tradition. Focus big time on education.
- To continue on same route.

- Being landlocked.
- Development of downtown Tempe. Improvement on the lake.
- Local level doing good.
- Illegal immigration is hurting Tempe and the country.
- Changing demographics/aging population. Diversity in population.
- Growth.
- Future growth.
- Urbanization of the city. Growth of downtown and managing growth.
- Housing prices for young families.
- Construction of light rail.
- Street safety (people are racing on my street). Neighborhood security.
- Immigration. Graffiti.
- The environment.
- Communication.
- City growth needs to be managed right. Keep up the great city parks.
- Downtown area should stay the same as it was in the past. Urban renewal.
- Alley needs landscaping improvements. Public safety needs to be better.
- Parks and recreation. Make WiFi more available.
- Crime and traffic.
- Increasing density too much by building high rises.
- The growth of the city.
- Free downtown parking. Keep up the good work with the city lakes and museum.
- Traffic and safety.
- No more land lots to expand the city of Tempe.
- Traffic and safety.
- Affordable housing. Development of downtown.
- Good leadership. Hate high risers. Want to save Haden Flour Mills and Monty's Restaurant.
- School district. Tempe is not as good as surrounding school districts in education.
- Public safety and education.

- Recycling. People put stuff in trash which goes to landfill. Water bill rates too high.
- Quality of water. Maintain livability.
- Quality of life.
- Down certain streets there is a bad odor.
- Work really hard at keeping tax base growing.
- Growth management. Refurbishment of downtown areas.
- Growth.
- Growth. Keeping a neighborhood friendly environment.
- Taking care of small business and watching out for them. Preservation of older neighborhoods. Gang control.
- The economy and environmental issues are the most important.
- Be a stronger presence and influence on the school district and unification of the school districts. More person on person communication with city dispatch.
- Crime is out of control, it isn't safe here. Parks need to be kept up and safer.
- Safety. Some communities are dying out. All the young families are leaving certain areas. We need to encourage younger people in the communities.
- Not building so many high rises. Better streets.
- Illegal aliens are a problem.
- Safety. Pollution.
- More restrooms in parks like Mitchell Park.
- Street scene deterioration. New building too close to street.
- Older home areas have become high rental areas. Would like neighborhoods to have clean, maintained yards and homes.
- Control growth. Stop building on and destroying Tempe Butte, including the view from Mill and from Loop 202.
- Promote diversity.
- Rapid growth and high rise buildings.
- Maintaining a sense of community. Celebrating and promoting strength of diversity.
- Congestion, too many condos.
- The living expenses and job opportunities within the city.

- Over commercialism of downtown Tempe. Too many big businesses. And the amount of rental properties allowed in Tempe and the quality of those properties in a family residential area.
- Enforcing cleanliness of public restrooms and making available. Holding residents responsible for yard/home appearances.
- Safety and continued good service.
- Too crowded and too many buildings too close together. Also, people having loud and wild parties in the neighborhoods.
- Traffic congestion, constant construction. Family values, a city that benefits middle class families, the majority.
- Need more recycling for commercial/business.
- To have more restaurants and motels along Tempe Town Lake area. Also more condos.
- It would be great to see a water dog park like Cosmo in Gilbert.
- More neighborhood block watches. Attention in some neighborhoods concerning rental property upkeep.
- Keeping business from closing up and moving to newer areas.
- Light rail, complete it fast or dump it.
- The city council was not faithful to their word about having a tax increase for only one year. Increase taxes to further improve the city.
- The ability to handle growth.